Job Profile

Role Title	**Youth Housing Development Coach**
Team	Foyer Youth Housing
Salary	£25,912 - £28,522 (full-time equivalent, depending on experience)
Working hours	25 hrs per week
Location	Peterhead, Fraserburgh and surrounding areas, involves outreach support across local communities requiring clean UK driving license and access to vehicle.

This is a mobile role across Aberdeenshire and not office based. While you will have the support of colleagues in the Housing team and across the wider Foyer via Microsoft Teams, this role predominately involves lone working in young people's homes.

Why? We believe no young person should experience homelessness and if they do, it is rare, brief, and non-recurrent. This role demands a youth centred approach that supports choice and positive transitions to adulthood.

What? Work with a caseload of young people aged between 16 and 25 who have experienced or are at risk of homelessness to manage their tenancy, live independently and access the resources they need to thrive.

Key Competencies

- Able to rapidly build and sustain trusted, meaningful relationships with young people, their families and carers using a strengths-based approach to housing support
- Work with young people to understand any challenges they are facing and support them to find solutions that work for them, building confidence and resilience
- Proven ability to adapt and respond to changing and potentially difficult situations
- Ability to update, record and monitor progress of caseload, understanding the importance of impact data as source for continuous improvement regularly and accurately
- Passionate about youth choice, voice and self-determination enabling young people to be in control of their own lives, identify ambitions and access education, training, employment.
- Able to engage young people in learning to develop their tenancy management skills, awareness of tenant rights and responsibilities
- Co-create action plans using practical, youth centred approaches, working 1:1 taking the time to listen and build relationships which will enable them to achieve their ambitions
- Able to work with young people to regularly review their support and assist them to achieve their goals
- Great communicator able to liaise with multiple stakeholders ensuring holistic support e.g., DWP, local authority, health professionals, employers, landlords, college, community.

Behaviours

- Demonstrates an unwavering belief in young people and their potential
- Enjoys building and sustaining strong and meaningful connections with young people
- Models' inclusive behaviour when interacting with young people, the team and stakeholders promoting and challenging equality; keeps young people at the centre of their own solutions
- Solutions and client focussed, curious and open to innovative working practices
- Remains calm and demonstrates initiative when faced with challenging situations
- Listens actively to evaluate situations and respond effectively and safely
- Patient, resilient and enjoys collaboration and teamwork, equally comfortable working on their own
- Empathetic, non-judgemental and an excellent communicator using appropriate tone and use of language (verbal and written)
- Curious, open to developing skills and knowledge in the housing and homeless sector

Qualifications & Experience

- Experience working with young people and knowledge of local community resources (mental and physical health, employability, education and training and housing)
- Registered with SSSC (or willing to work towards registration and necessary qualifications, e.g., SVQ) and compliant with National Care Standards
- Understanding of the need for ensuring compliance with policies and procedures
- Knowledge of boundaries and needs around confidentiality and data protection
- Understanding of the benefits system and housing options
- Excellent organisation and communication skills
- Working and theoretical understanding of ACE's and the impact of trauma
- Knowledge and understanding of equalities and diversity from a youth perspective
- Membership of the PVG scheme for young people and adults required
- Competent digital skills including but not limited to Microsoft Office