

Aberdeen City Council Social Work – Social Transport Case Study

Background

ACVO received a reference from Aberdeen City Council social work on behalf of a service user who suffers from dementia. For the purpose of the study he shall be referred to as Mr X. He attends Forestgrove Day Centre every Wednesday and Thursday.


Assessment

Mr X's wife, Mrs X currently transports him from home to the day centre however she finds it difficult to manage this commitment. As his full time carer, provision of transport from this project would provide her with much needed respite.

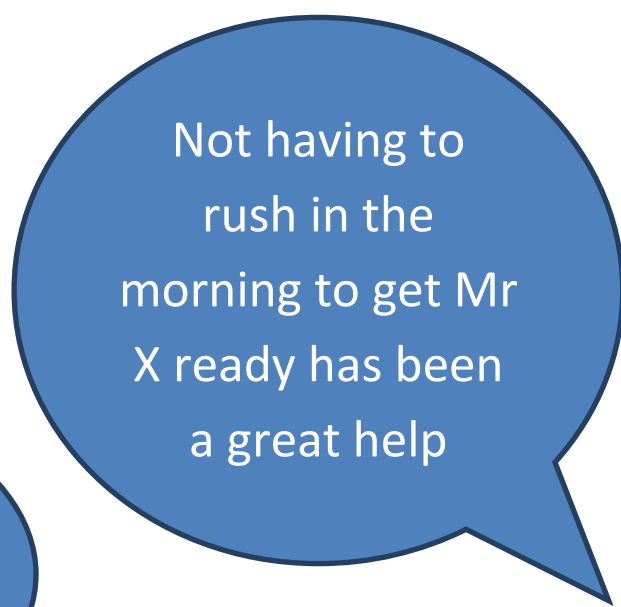
Conclusion

ACVO arranged transport through it's existing contract with comcabs for personalised, cheap transport. This was outwith the original transport providers but they all have much larger 12-16 seater vehicles which would not be suitable for this trip.

Feedback from Mrs X



Mr X likes engaging with the driver in conversation and



Not having to rush in the morning to get Mr X ready has been a great help

Mr X has been
good, happy
with himself

He is calm before
getting into the
taxi and not
agitated.

Hugely
successful... An
amazing change